

Newsletter regulations

DevMentors Store

§ 1 DEFINITIONS

Consumer - consumer within the meaning of the Civil Code.

Newsletter - a service provided electronically free of charge, thanks to which the Service Recipient may receive from the Service Provider electronically previously ordered messages regarding the Store, including information about offers, promotions and new products in the Store. Store - DevMentors online store run by the Service Provider at <https://devmentors.io>

The service provider - DEVMENTORS SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ with its registered office at ul. Lipowa 3D, 30-702 Kraków, entered into the National Court Register - register of entrepreneurs by the District Court FOR KRAKÓW ŚRÓDMIEŚCIA IN

KRAKOW, XI ECONOMIC DEPARTMENT OF THE NATIONAL COURT REGISTER, under the number KRS 0000839617, NIP 6793199062, REGON 385979391.

The Client - each entity using the Newsletter service.

§ 2 Newsletter

1. The Service Recipient may voluntarily use the Newsletter service.
2. To use the Newsletter service, you need a device with the latest version of a web browser that supports JavaScript and cookies, with access to the Internet and an active e-mail account.
3. E-mail messages sent as part of this service will be sent to the e-mail address provided by the Customer at the time of subscribing to the Newsletter.
4. The Service Recipient, in order to conclude a contract and subscribe to the Newsletter service, in the first step gives his e-mail address to which he wants to receive messages sent as part of the Newsletter. At the time of subscription to the Newsletter, a contract for the provision of the service is concluded, and the Service Provider will start providing it to the Service Recipient - subject to paragraph 5.
5. For the proper implementation of the Newsletter service, the Service Recipient is obliged to provide his correct e-mail address.
6. The messages sent as part of the Newsletter will contain information about the possibility of unsubscribing from it, as well as a link to unsubscribe.
7. The Service Recipient may unsubscribe from the Newsletter, without giving any reason and incurring any costs, at any time, using the option referred to in paragraph 6 or by sending a message to the Service Provider's e-mail address: contact@devmentors.io.
8. The use by the Customer of the link to unsubscribe from the Newsletter or sending a message with a request to unsubscribe from the Newsletter will result in the immediate termination of the contract in the provision of this service.

§ 3 Complaints

1. Complaints about the Newsletter should be reported to the Service Provider at the following e-mail address: contact@devmentors.io.
2. The Service Provider will respond to the complaint within 14 days of receiving the complaint.

EXTRAJUDICIAL METHODS OF SETTLING COMPLAINTS AND PURSUING CLAIMS

3. If the complaint procedure does not bring the result expected by the Service Recipient who is a Consumer, the Consumer may use, inter alia, with:
 - a. mediation conducted by the competent Provincial Inspectorate of Trade Inspection, to which you should apply for mediation. As a rule, the procedure is free of charge. The list of Inspectorates is available here: https://www.uokik.gov.pl/wazne_adresy.php#faq595;
 - b. assistance of the competent field of permanent consumer arbitration court operating at the Provincial Inspectorate of Trade Inspection, to which an application for consideration of the case before the arbitration court should be submitted. As a rule, the procedure is free of charge. The list of courts is available at: https://www.uokik.gov.pl/wazne_adresy.php#faq596;
 - c. free help from the municipal or powiat Consumer Ombudsman;

d. ODR internet platform available at: <https://ec.europa.eu/consumers/odr/main/?event=main.home.howitworks>.

§ 4 Personal data

1. The administrator of personal data provided by the Service User in connection with the subscription to the Newsletter is the Service Provider. Detailed information on the processing of personal data by the Service Provider - including other purposes and grounds for data processing, as well as data recipients, can be found in the Privacy Policy available in the Store - due to the principle of transparency, contained in the general regulation of the European Parliament and of the Council (EU) on data protection - "GDPR".
2. The purpose of processing the Customer's data is to send the Newsletter. The basis for the processing of personal data in this case is a contract for the provision of a service or actions taken at the request of the Service Recipient, aimed at its conclusion (Article 6 (1) (b) of the GDPR), as well as the legitimate interest of the Service Provider, consisting in processing data in order to establish , investigating or defending any claims (Article 6 (1) (f) of the GDPR).
3. Providing data by the Service Recipient is voluntary, but at the same time necessary to provide the Newsletter service. Failure to provide data means that the Service Provider will not be able to provide this service.
4. The Service Recipient's data will be processed until:
 - a. The Service Recipient will unsubscribe from the Newsletter;
 - b. the possibility of pursuing claims by the Service Recipient or Service Provider related to the Newsletter will cease;
 - c. the Customer's objection to the processing of his personal data will be accepted - if the basis for data processing was the legitimate interest of the Service Provider- depending on what is applicable in a given case and what will happen at the latest.
5. The Service Recipient has the right to request:
 - a. access to your personal data,
 - b. rectifying them,
 - c. remove,
 - d. processing restrictions,
 - e. transferring data to another administrator as well as the right to:
 - f. object at any time to the processing of data for reasons related to the specific situation of the Service Recipient - to the processing of personal data concerning him, based on art. 6 sec. 1 lit. f GDPR (i.e. on the legitimate interests pursued by the administrator).
6. In order to exercise his rights, the Service Recipient should contact the Service Provider.
7. If the Service Recipient considers that his data is being processed unlawfully, the Service Recipient may submit a complaint to the President of the Personal Data Protection Office.

§ 5 Final Provisions

1. The Service Provider reserves the right to amend these regulations only for important reasons. An important reason is the need to change the regulations caused by the modernization of the Newsletter service or a change in the law, affecting the provision of the service by the Service Provider.
2. Information about the planned change to the regulations will be sent to the Customer's e-mail address provided at the time of subscribing to the Newsletter at least 7 days before the changes are implemented.
3. If the Customer does not object to the planned changes until their entry into force, it is assumed that he accepts them.
4. In the absence of acceptance for the planned changes, the Service Recipient should send information about it to the Service Provider's e-mail address: contact@devmentors.io, which will result in the termination of the service contract upon entry into force of the planned changes.
5. It is forbidden for the Customer to provide illegal content.
6. In the case of a Service Recipient who is not a Consumer, the competent court will be the court competent for the seat of the Service Provider.